Finance Director: Steve Parrock
Executive Head: Paul Looby

**Executive Lead:** Mayor Gordon Oliver

## **Financial Services and Creditor Payments**

What is provided?	Why is it provided?	What drives demands?	Budget Reference
Financial Services is split into three teams:  People's Finance Team Corporate Finance and Environment Finance Team Systems Team The provision of the services is split into several areas:  Closure of the accounts Budget and Resources Planning and Preparation Budget Monitoring for Services Treasury Management Capital Planning Technical Advice and Major Project Work Submission of Statutory Returns and Grant Claims Provision of bought back service to schools and academies Financial systems The service also provides a centralised Creditor Payment function for the Council responsible for the scrutiny and payment of invoices and clearing of credit notes for commercial suppliers.	There are a range of statutory requirements around the provision of the Financial Services and Creditor Payments. Full details are included within the Summary Service Review available at <a href="https://www.torbay.gov.uk/budget">www.torbay.gov.uk/budget</a>	<ul> <li>Accounting for £80m Council Tax Collection Fund.</li> <li>Accounting for £38m National Non-Domestic Rates (NNDR) Collection Fund.</li> <li>Reconciliation of £80m (net) Benefit payments.</li> <li>Monthly VAT returns - £12m reclaimed per annum</li> <li>Reconciliation of Dedicated Schools Grant £88m.</li> <li>Approximately 288,300 invoices / transactions are checked, processed, paid and dispatched by the Payments Team each year.</li> </ul>	408 and 405

## **Revenue and Benefits**

What is provided?	Why is it provided?	What drives demands?	Budget Reference
The Revenue and Benefits Service can be split into five activities below:  Revenue and Benefits (1) Corporate Debt (2) Fraud, Visiting and Training (3) Discretionary Awards (4) Systems and Development (5)	There are a range of statutory requirements around the provision of the Revenue and Benefits service. Full details are included within the Summary Service Review available at www.torbay.gov.uk/budget	<ul> <li>Processing 8,900 new claims for Housing and Council Tax Support.</li> <li>Updating 54,000 Housing and Council Tax Support changes in circumstances.</li> <li>Maintaining 13,900 Housing Benefit and 16,800 Council Tax Support cases.</li> <li>Maintaining 65,700 Council Tax liable properties totalling £65.9 million in 2013/14.</li> <li>Maintaining 5,000 Non Domestic Rate liable properties totalling £36.9 million in 2013/14.</li> <li>Produce 98,700 Council Tax and 6,900 NNDR bills in 2013/14.</li> <li>Issue over 95,000 benefit notifications in 2012013/14.</li> <li>Pay £67.3 million in Housing Benefit in 2013/14.</li> <li>Pay £12.9 million in Council Tax Support in 2013/14.</li> <li>Recover £1.3 million in overpaid Housing Benefit, £450,000 by invoice in Open Revenues Debtors system in 2013/14.</li> </ul>	403, 409, 413 & 406